

APPENDIX N

Responses from patrons of Bar H

My name is [REDACTED] and i currently live at [REDACTED]

I am writing to you in regards to the notice that has been served to Bar H. I feel that this isn't appropriate as for someone who lives a few doors away from Bar H i can honestly say that these accusations aren't something i would agree with i am can imagine others feel the same and i nor my family members have witnessed any crime nor do we experience any noise that would be concerning for us. I also live only half way down so would be able to hear everything.

I myself and a few family members have been in here and whilst in here i can say it is one of the most well mannered and professional looking pubs i have been to! All staff are friendly and even the people who go there. I do not understand why there would be such accusations.

I have also had the pleasure of meeting the people who work there and i can say they're extremely polite and have even asked me if there is anything they can do which may improve our relationship with them a while back which is satisfying knowing that they're taking in our needs as residents.

If you need to speak with me or have any questions i am happy to help.

Hi my name is [REDACTED] I'm writing this letter because I heard the bar I travel to from Southall is having licensing problems I go to the bar to play pool because of the good atmosphere I feel safer there so I pick this one to go and play Pool their because it's a bit out of the way there is a few places closer to me but you get too much riff-raff there I go there have a few drinks with friends and play some pool I go back on the train Help Me Clear My Mind midweek.

To whom it may concern,

I am writing with regards to the ongoing noise pollution complaint and subsequent crime and disorderliness being alleged against Bar H and it's representatives. I have been a regular patron at this venue over the last 2 years. They are a great addition to the community and my observation suggests that they are a well run business. I have witnessed several casual nights take place at this venue and I can attest to the fact that the employees always take numerous cautions to ensure the peace and quiet of their neighbours is being preserved and respected.

Upon being informed of the alleged complaint against the establishment, I was utterly disappointed. This venue stands as an intricate part of the community and most customers are well known to each other. Therefore, the allegation of crime being perpetrated within its vicinity is certainly a false claim. Something I have never witnessed myself. On several occasions, I have witnessed the staff moving on customers at the end of the night, ensuring availability of cabs, controlling the noise level in the smoking area and most importantly organising a sound check prior to every event.

I do hope you reach an amicable solution with the venue so that they can continue serving the community and being a beacon of unity in Slough and surrounding areas. Do not hesitate to contact me for more information or clarifications.

I am writing to offer a representation for the premises currently under Review of a Premises Licence known as:

BAR H, 254 High Street, Langley, Slough, SL3 8HA.

I have been a regular patron of Bar H since 2012 and view this as a well revered establishment in the Langley area. There are good facilities offering varied options for social interaction and entertainment held on the premises and friendly, personable staff which represent Bar H in a good light at all times. In the time I have been coming to Bar H I have never had an issue with any other patrons, staff or neighbours in the area surrounding the premises.

This is an email of representation of Bar H, premises situated at 254 high street, langley, SL3 8HA.

I am the owner of Drinks Direct situated next door to Bar H. I have owned this business since 2013. I do not have any complaints regarding Bar H and feel that the grounds for the application for their license review is unfair. I do not witness crime and disorder taking place inside or outside, on occasion I can hear very faint music but nothing to cause myself or my business nuisance. I have noticed they have security on weekends regularly even when they are quiet which I think is a brilliant preventative for anything to happen. I also have tenants living upstairs and have spoken to them regarding the bar as they would be the first inflicted if there was any noise nuisance late at night after I close my business. They have said that they are not disturbed and haven't ever been caused distress by the customers or staff of Bar H. They have currently occupied upstairs for last 3/4 years, I take this matter seriously and spoke to them as I do not want to lose my tenants because of surrounding area issues.

The customers that attend Bar H, also come into my business to purchase products from me.

I hope this email will help towards a better representation of Bar H.

My name is [REDACTED] I visit Bar H as I have friends in the local vicinity. We all go to the H Bar occasionally to watch football and often on weekends when they have music playing. On mine and my friends behalf I can comment that we don't see a "nuisance" crowd that attends H bar, like all pubs and bars, the odd occasion of someone being drunk has happened but I have witnessed the management deal with it in a professional manner. I have been during weekdays and weekends, and have never felt unsafe whilst I have been there.

My name is [REDACTED] I am a local resident of Langley, homeowner of [REDACTED]

I am writing to support Bar H in Langley in relation to the recent complains of Crime and Disorder and noise nuisance.

I have been visiting Bar H for many years now, though I'm not there on a daily basis, I can confidently say that I have never witnessed crime or disorder in the bar.

I can describe Bar H as a nice friendly and positive place which serves alcohol and offers leisure activities for all ages.

The bar provides many activities from pool, snooker and darts to individuals of all ages.

The bar is also place which attracts professionals, businessmen/woman and tradesman, who have a quiet drink and network with one another throughout the day. The bar also offer occasional chart music nights on a Friday which attract a range of different ages from young people in their 20's to families and older clientele who are in their 50's and 60's.

The noise level in my opinion are not peaking as customers can converse with with one another in the bar when music is being played.

I am very impressed with efforts the staff and management make to create a safe and enjoyable environment for all it's customers.

I would like add that Bar H does a great deal for our local community including: charity work, putting on charity events, fundraising for worthy causes, and sponsoring the local youth football team - Langley Lions.

It would be very sad if the work the bar is doing to help and serve our local community was to stop.

Many thanks for taking the time to read my supporting statement.

I am writing in regards to the application for review of the premises licence for bar h 254 langley high street. I am the owner of east meets west next door at 258 Langley High Street. I have never had or seen any issues next door which would cause concern to myself or the local neighbours. The venue is visited by many of my customers who go there regularly with there families and friends to have a drink or play a game of snooker.

The venue is a lovely place which has a nice calm atmosphere and is thoroughly enjoyed by many of the local residents who visit the venue on a daily basis to meet up with there friends and socialise. Bar h always helps my restaurant out in emergencies when we may need some change for the till or even some

Blue rolls to till rolls. Very helpful team never had any issues with them and always doing there best for the local community, holding fundraisers to kids parties in the daytime. It would be a big impact if bar h was to loose it's licence to my business and the local residents. I have not witnessed any crime taking place at the venue or even outside the venue, also no issue with any noise concerns, me being a neighbour next door have never felt the music is too Loud or the people Outside are too loud making a noise.

I'm a local resident and I live literally across the road from Bar H at [REDACTED] [REDACTED] I have noticed the notice on the windows on their front doors. My husband and I occasionally visit bar H with our daughter as it is the closest social place to our home. In our view, the bar isn't an anti social place and we thinks it's unfair that their license should be under review for crime and disorder and noise nuisance. We feel that the bar is a safe place or we would not take our daughter there, furthermore we would not go there. As for noise nuisance, as we live so close, we do not feel disturbed at home when they have their events on or even when they have a DJ.

I am writing to you on behalf of Bar H.

Bar H has shown FC Langley Lions nothing but kindness and generosity.

Being our main sponsor which generously saw Bar H give us £2,500 which was used to buy a football kit and pay our pitch fees, With out this the club would not of been able to start up and would not be writing you this email.

As a club we have held family fundraisers where our players brung there partners, children parents and grandparents. Not only allowing us to use the venue to host the event they put a barbecue on and supplied a love spread of food.

After our games on a Sunday the team and the supports head back to the bar for food which again is supplied by Bar H which had been a family friendly to all of FC Langley lions.

This is a written representation in regards to Bar H on Langley high street. I have been going to this bar for 15 years. I live local as I only live just behind at [REDACTED] [REDACTED] I go there to play pool, snooker, have a drink, socialise etc as it is only walking distance from my home. In regards to the review of their license due to the continual noise nuisance and crime and disorder taking place at the premises, I cannot agree with this as for many years I have been coming and not seen this, and furthermore it is not what i portray as an image I have for the bar. I do not see the bar being the cause of any crime and disorder taking place in our local community, I attend occasionally on weekdays but more on weekends. I cannot perceive the establishment as being a nuisance or the influence of crime and disorder.

My name is [REDACTED] I am a local resident of Langley [REDACTED] and I am an IT consulting business owner. I writing this to support Bar H in Langley in relation to recent complains of Crime and Disorder about the noise nuisance. I visit Bar H almost every other day to play a few pool games and to network with other business people who visit the place. Its been one of the best venue to meet and greet good business contacts. I can confirm that this place is been run in a very professional manner and I have never seen any misconduct, crime or any disorder so far in the bar. This is a very nice place offering various leisure activities including pool, snooker and dart games. It is a very friendly environment with a nice mix of the crowd at all age group (20- 60) including families coming in to celebrate birthday parties. The bar also conducts DJ nights on Fridays, however, the music is kept to a level where still we can converse with each other in the bar. Its never been loud. I am very impressed with the management effort to keep things in control and keep the environment very safe for their customers and also act with utmost care to their surrounding residents. It would of great loss for the community if this place has to go, loosing all the great service this bar is providing to the local residents like us. Thanks for reading this supporting statement.

We have been dealing with bar h Langley for over 7 years now. Having been in the industry for over 25 years it has become increasingly difficult for bars, pubs and clubs in todays climate to make things work. Our customer base has decreased by over 50% in the last 3 years. The smoking ban, alcohol in supermarkets being sold cheap are all contributors.

We notice bar h always trying to make things work, with new ideas and really making a go in a difficult industry.

We see this review happening a lot with bars, pubs, clubs where housing developments take over and all of a sudden the homeowners don't want a bar/pub near them. Obviously there's a drinks licence and there will be occasional noise, This is to be expected when you are in a property in this vicinity.

We however have worked with bar h. increasing security on their door entry system, sound system changes including noise limitation on audio devices. We see they try.

I kindly ask that you look upon them and reason, to come to some agreements as this also effects our future business with bar h and jobs within this industry.

We will work closely with bar h to help in any way we can.